

CUSTOMER EXPERIENCE SPECIALISTS



Providing free on-site familiarization for your operators after your new SENNEBOGEN has been delivered

MAXIMIZE THE EFFECTIVENESS OF YOUR EQUIPMENT AND WORKFORCE

When you purchase a SENNEBOGEN machine, you get more than a specialized equipment solution; you receive a second-to-none service experience - FREE.

Our CXS specialist visits your yard 30-90 days after delivery to answer your questions and ensure operator confidence.



PROVIDING YOU THE KNOWLEDGE YOU NEED TO GET THE MOST FROM YOUR MACHINE.

Our CXS specialist will ensure your people:

- get the most from the machine's capabilites
- feel comfortable operating the machine
- are knowledgable about all machine settings

That means spending as much time with operators as necessary to make sure they understand the machine and are confident with it.

We discuss daily walk-around checks, service intervals, and special features.

We answer any and all questions about functions, uses, and maintenance.

DO YOU KNOW?

- 1. How to adjust the grapple rotation speed from the SENCON control system?
- 2. What type of grease is best for the greasing system?
- 3. What the two red rocker switches below the right joystick do?
- 4. What 'Optimode' on the SENCON does?
- 5. Why the attachment needs to be shimmed snug at the stick tip?



operators with their new machines.

Add training and after-sales packages and you'll see why we call it second-to-none service. And, of course, the swag bags are popular.

You value your operators. We value our customers.



TRUST SENNEBOGEN FOR LIFELONG AFTER-SALES >>>>>>>>>>



SERVICE & REPAIR PARTS



FREE TRAINING & RESOURCES



TECHNICAL SUPPORT



SENNEBOGEN ATTACHMENTS

SENNEBOGEN is the only manufacturer that works directly with you for sales and after-sales support.

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