

SENNEBOGEN Factory Training*



**Expert hands-on and
classroom instruction for:**



Service Technicians



Parts Personnel




Machine Operators

***Courses provided at no cost to employees
of SENNEBOGEN customers and dealers**

SENNEBOGEN®





Including its upper viewing gallery and lower access well, our 3-tiered demonstration bay allows hands-on instruction with working machines, indoors.

“Purpose-built” for America’s Best-Trained Service Network

Adjoining our 100,000 sq. ft. US headquarters in Stanley, NC, the SENNEBOGEN Training Center is a wholly self-contained facility built on two levels, with an upper viewing gallery overlooking a large machine bay. This 3-tiered bay allows SENNEBOGEN trainers to bring almost any SENNEBOGEN machine indoors, including an 870 M.

Designed to “firewall” attendees from office and warehouse operations, the center provides class members with a separate entrance and its own kitchen. The main demonstration bay allows hands-on access to full-size machines from all three levels, including an elevated gallery. Meeting rooms and classrooms are all equipped with the computer networking and projection technology required for today’s interactive instruction methods.

SENNEBOGEN instructors are all highly qualified specialists in material handling equipment and applications, combining practical field and shop experience with years of instructional expertise.

“ We created a distraction-free classroom environment to keep everyone focused on the training they came for. This is our commitment to you.

Constantino Lannes, President SENNEBOGEN LLC ”



The Training Center has developed numerous working component models to simulate specific troubleshooting situations.

2016 SENNEBOGEN TRAINING PROGRAM



SERVICE LEVEL 1

A choice of classes is offered for servicing
D-Series or E-Series machines

Course Length: 5 days

Class Size: 8

Prerequisites: Must have a basic knowledge of hydraulic and electric symbol reading.

Course Description: This course details proper maintenance procedures following the guidelines of the maintenance manual for all models of SENNEBOGEN material handlers. Operation and safety of the machine is also covered. Factory instructors provide instruction on hydraulic and electrical schematic reading at a level appropriate for experienced technicians, with “hands on” sessions including but not limited to setting and checking pressures. In the final day, technicians are required to locate faults that have been added to the machine.

Certificate of Completion: YES

Training Material: Training manuals will be provided in paper and CD format and are free of charge

Cost: There is no fee for course attendance or course material for SENNEBOGEN dealers, staff and customers



SERVICE LEVEL 2

A choice of classes is offered for servicing
D-Series or E-Series machines

Course Length: 5 days

Class Size: 6

Prerequisites: Completion of Level 1.

Course Description: This course is designed to further qualify the technician who has previously completed the Level 1 training. Emphasis is placed on more “hands on” training including the main control valve, pumps, cooling system, magnet system and much more; faults will be added to the machines, too.

Certificate of Completion: YES

Training Material: Training manuals will be provided in paper and CD format and are free of charge

Cost: There is no fee for course attendance or course material for SENNEBOGEN dealers, staff and customers

2016 SENNEBOGEN TRAINING PROGRAM



PARTS TRAINING

Course Length: 2 days

Class Size: 10

Prerequisites: None

Course Description: This course is designed to help parts personnel for SENNEBOGEN dealers to better understand the Parts Manuals and documentation for SENNEBOGEN material handlers, including correct identification of parts as well as procedures and policies for ordering from the SENNEBOGEN warehouse. In a classroom atmosphere, the Parts Manual will be discussed in detail. Participants are also provided with a tour of the SENNEBOGEN parts warehouse and a chance to meet with SENNEBOGEN parts personnel.

Certificate of Completion: N/A

Training Material: The Parts Training Manual will be provided in paper and CD format and is free of charge

Cost: There is no fee for course attendance or course material for SENNEBOGEN dealers, staff and customers



OPERATOR FAMILIARIZATION

Course Length: 2 days

Class Size: 8

Prerequisites: None

Course Description: This course is designed to familiarize SENNEBOGEN machine operators in the proper methods of working with a SENNEBOGEN material handler. Participants receive hands-on orientation to the layout and controls in the operator cab, "best practices" for safety and efficiency, lift charts, buttons and switches, indicating lights, warning lights and buzzers, safety cameras, and much more. Daily maintenance practices are also covered. All participants will have the opportunity to operate an actual machine at the training facility.

Certificate of Completion: N/A

Training Material: Course manuals will be provided in paper and CD format and are free of charge

Cost: There is no fee for course attendance or course material for SENNEBOGEN dealers, staff and customers

Build Your Best Defense Against Downtime

SENNEBOGEN factory training ensures your equipment gets efficient qualified support for service and repair of your material handling machines.



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Contact your SENNEBOGEN distributor or call our Training Center directly to reserve your place in our next sessions.

1957 Sennebogen Trail
Stanley, NC 28164 USA
Tel: +1 704-347-4910

www.sennebogen-na.com